



SERENGETI



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# INSTRUCTIONS

**IMPORTANT**

**PLEASE CAREFULLY READ THESE INSTRUCTIONS BEFORE ATTEMPTING TO PUT UP YOUR PARASOL**



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## Instructions for Tradewinds & Serengeti Parasols

### **Parasol Box Contents**

Your Parasol will have been supplied with a cover bag and a cover stick. If you have also purchased a concrete base the parasol box should contain a metal base plate and bolts that need to be secured to the concrete. If any of these components are missing please contact your supplier. *(See parts diagram over)*

### **Securing the parasol**

We recommend the use a concrete base or a permanent underground fixing system, such as the stainless steel underground bases. It is essential that the right concrete base is chosen for each parasol.

**Metal bases** – Are available as an option. When parasols are to be used with tables lighter metal bases can be used. Please check with your supplier to ensure the correct base is fitted to your parasol. Where lighter bases are used please ensure that you do NOT use them for free standing parasols. If in doubt please contact your parasol supplier.

**Concrete bases** - The metal base plate needs to be affixed to the concrete using the bolts and washers supplied. *(Step 1)* Make sure that the threaded holes on the base do not contain dust or other obstructions that will prevent the bolts threading correctly. Once the base plate has been secured to the concrete tighten using the correct size spanner. Place the bottom of the closed parasol pole into the metal base plate and tighten up the star knob, hand tight *(Step 2)*.

### **Opening the parasol**

Once you parasol is placed in its base it is ready to open. Undo the tie that holds the canopy and carefully release the ribs of the umbrella so that each of the struts moves freely. Gently pull the ribs outwards till the hub starts to move on the pole *(Step 3)*. DO NOT APPLY FORCE. Pull on the pulley cord to slowly raise the hub upwards *(Step4)*. Continue this till the fabric is taught and at least one of the holes on the main pole is visible below the hub *(Step 5)*. Insert the pin through the hole so that the sides of the hub will rest equally on either end of the pin *(Step 6)*.

### **Closing the parasol**

With the pulley system, raise the hub slightly to take the pressure off the holding pin. Remove the pin from the pole and gently lower the hub, ensuring that there are no obstructions. Allow the parasol to close slowly. Do not let the cord run through your hands as this may cause friction burns. Ensure that the canopy fabric is not caught between the struts and then wrap the canvas round the parasol and secure using the tie.

### **Tilting Parasols**

Should your parasol have a tilting mechanism this is located in the main pole, below main hub. To operate the tilt mechanism the canopy needs to be rotated. To do this, hold one of the long struts in the middle, near the joint with the smaller strut and push the canopy away from you. It will arrive at a natural resting position with the canopy tilted. To return the canopy to horizontal, rotate the canopy back in the opposite direction. Do not attempt to close the parasol when the canopy is in a tilted position.

### **Caring for your parasol**

The acrylic canvas of your parasol has a protective Teflon coating, which enhances its naturally repellent properties against water and dust. Should you wish to clean the canopy, take a clean protective sheet (eg. plastic or cardboard) and place it on the ground. Carefully place the parasol on its side, in the open position, resting on the protective sheet. To remove light dirt and dust use a soft brush and water to clean. For more stubborn dirt a hosepipe can be used with a mild detergent if necessary. Do not use a detergent that contains any ammonia, as this will damage the Teflon coating.

### **Storage**

To put the cover bag on the parasol open the zip and place the cover stick up into the top of the bag. Lift the bag and, position it over the top of the parasol. Remove the cover stick and pull the bag down to completely cover the canvas, then gently pull the zip down, closing the bag. When storing your parasol please ensure that the canvas is totally dry before putting on the cover bag.

### **Safety**

Do not leave your parasol open and unattended during windy conditions. Close the parasol and cover it with the heavy-duty cover bag.

### **Troubleshooting**

- The parasol will not open – Ensure that the ties around the canvas are undone and that each of the struts move freely away from the pole.
- The parasol will not close – Check that there are no obstructions to the struts. Note that larger model parasols will not close when placed through a table.
- Tilt mechanism will not operate – The tilt may be tight to start with and a “snap” twist may help to rotate the canopy.

### **Warranty**

Your parasol has a 12 month structural warranty for parts of the frame, including pulleys and similar hardware, which are defective due to poor workmanship. Parts which are damaged or broken in transit or due to abuse, misuse, neglect, normal wear and tear (e.g. the delamination or splitting of the acorn, loss of varnish), accidental breakage, inexperienced repairs or modification by un-authorized persons, or damage due to extreme weather conditions such as snow, wind, windstorms, rain, hail, storms and the like are not covered by this warranty. There is no warranty with the canvas canopy of the parasol.