

WARRANTY GUIDE

EFFECTIVE 01/01/2005

PLEASE READ CAREFULLY ALL TERMS AND CONDITIONS, INCLUSIONS AND EXCLUSIONS ON THE FOLLOWING PAGE.

15 YEAR WARRANTY

OCEAN MASTER™ HUBS, CENTER POLE AND STAINLESS STEEL CONNECTIVE
HARDWARE

5 YEAR WARRANTY

SUNBRELLA ® AWNING AND MARINE GRADE ACRYLICS
OCEAN MASTER™ DELRIN W/TEFLON™ CONNECTING BRACKETS
CANOPY ALUMINUM RIBS AND RIB SUPPORTS
AUTO-LOC LIFT™ MECHANISM
DURAFLEX™ PARASOLS

3 YEAR WARRANTY

SUNBRELLA® 8.25 OZ. STANDARD UMBRELLA FABRIC
BAY MASTER™ PARASOLS

1 YEAR WARRANTY

ALL POWDER COAT, BAKED ON FINISHES

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WARRANTY TERMS AND CONDITIONS

1. Although OCEAN MASTER™, BAY MASTER™, DURAFLEX™ and MISTRAL™ shade equipment is constructed with the finest wear-resistant materials available in the industry and has been successfully stress tested (Ocean Master/Duraflex in winds of greater than 50 miles per hour), the warranty protection regarding all umbrella components is specifically exempt from severe weather conditions, natural disasters and other extreme acts of nature. This includes without limitation damage from wind resulting from improper mounting of the shade equipment or inadequate base weight restraint for subject weather conditions. Improper anchoring of the OCEAN MASTER, BAY MASTER, DURAFLEX or MISTRAL including failure to secure the umbrella to a base of adequate mass, or improper operation or maintenance will void any potential warranty claim. The listed warranties are also void if damage to the shade equipment is caused by contact with a foreign object, including the ground.
2. The 15 YEAR WARRANTY includes the OCEAN MASTER™ center pole and stainless steel hardware only. If warrantable damage occurs to the hubs, center pole or stainless steel hardware, TUUCI will replace or repair any item listed in this category at its discretion.
3. 5 YEAR WARRANTY includes OCEAN MASTER™ connecting brackets, attached optional hardware (pulleys, auto-loc arms, auto-loc lifts), aluminum canopy ribs and struts and SUNBRELLA® marine grade fabric. If said SUNBRELLA® marine grade fabric is rendered unserviceable by loss of color or strength caused by UV degradation, mildew, rot or atmospheric chemicals, or warrantable damage occurs to the connecting brackets, attached optional hardware or aluminum canopy ribs or struts, TUUCI will replace or repair said items in this category at its discretion. Labor charges will apply to the reinstallation of any SUNBRELLA® fabric replaced under warranty.
4. 5 YEAR WARRANTY covers the DURAFLEX™ market umbrella, including the center pole, hub system, fasteners and canopy rib aluminum.
5. 3 YEAR WARRANTY covers the BAY MASTER™ market umbrella, including the center pole, hub system, fasteners and canopy rib aluminum. If warrantable damage occurs to the hubs, center pole or stainless steel hardware, TUUCI will replace or repair any item listed in this category at its discretion.
6. 3 YEAR WARRANTY covers SUNBRELLA® 8.25 oz. Standard fabric. If said SUNBRELLA® fabric is rendered unserviceable by loss of color or strength caused by UV degradation, mildew, rot or atmospheric chemicals, TUUCI will replace or repair said fabric. Labor charges will apply to the reinstallation of any SUNBRELLA® fabric replaced under warranty.
7. 1 YEAR WARRANTY covers powder coat finish of aluminum. If powder coat finish flakes, bubbles, peels or loses color within one (1) year from the date of purchase of an OCEAN MASTER™ umbrella, TUUCI at its sole discretion will either re-finish or repair any paint finish damage.
8. Warranty claimant shall be responsible for all shipping or freight charges incurred by claimant or TUUCI as a result of a warranty claim. Warranty covers only parts and labor for non-fabric claims. All warranty claims must be submitted with an original proof of purchase dated from the dealer of origin. The foregoing warranties may not be assigned, and are available only to the original purchase of an OCEAN MASTER™ umbrella. TUUCI reserves at its sole discretion the right to repair, replace or redesign any product that is returned as a result of a warranty claim. All decisions of TUUCI are final.

To make a warranty claim, contact the dealer from which TUUCI shade equipment was purchased. An original copy of the purchase agreement must accompany any warranty claim along with a detailed description of the claim.

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